

# User.Guide. .contractor.



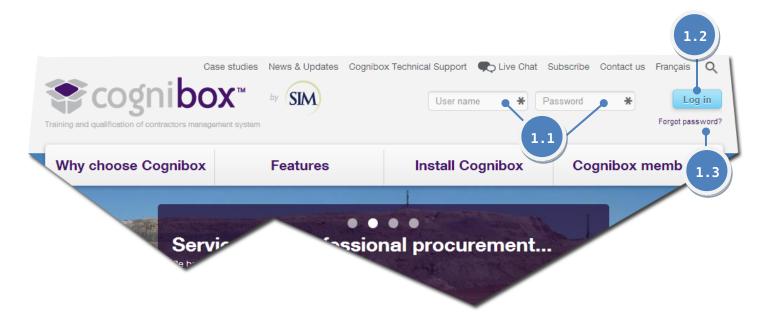
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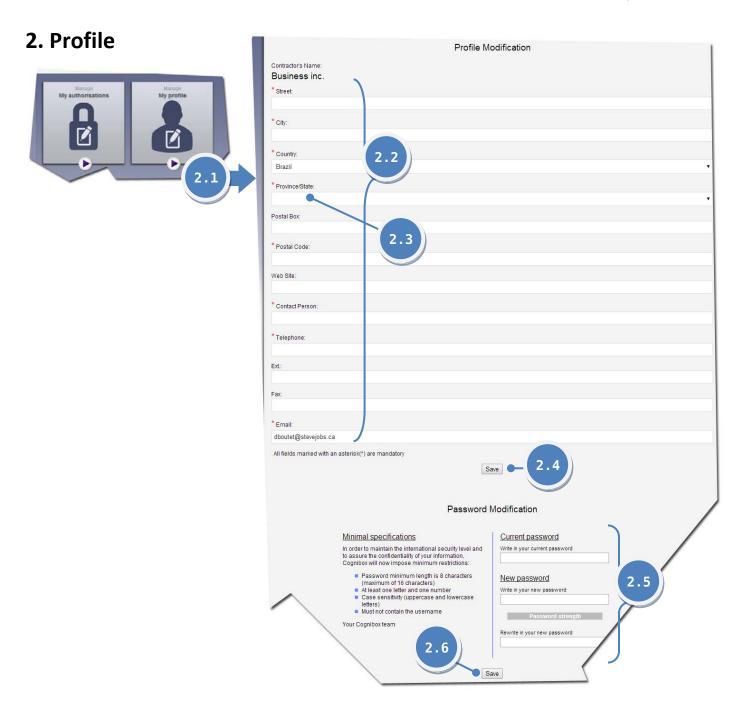
# 1. Logging in to Cognibox

Access Cognibox at <a href="http://www.cognibox.com/">http://www.cognibox.com/</a>.



- 1.1 Enter your **username** and your **password** in the appropriate fields.
  - **N.B.:** It is essential to include the username and password contained in the email you received at registration, as both fields are case sensitive. (You must comply with capital letters).
- 1.2 Log In: click to access Cognibox.
- 1.3 **Forgot password?**: click to retrieve your login information.





- 2.1 **Manage my profile**: click to manage your general information and your password.
- Complete all the fields (fields with an \* are mandatory).N.B.: These fields are only displayed on your initial access to the system.
- 2.3 The list of provinces or states is only displayed if Canada or United States is selected.
- 2.4 **Save**: click to save changes to your profile.
- 2.5 **Password Modification**: these fields should only be completed <u>if you want to change your password</u>.
- 2.6 **Save**: click to save your new password.

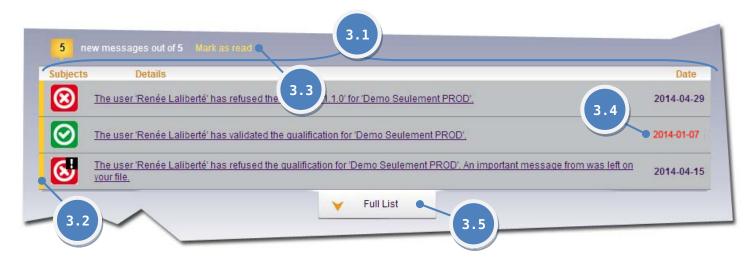




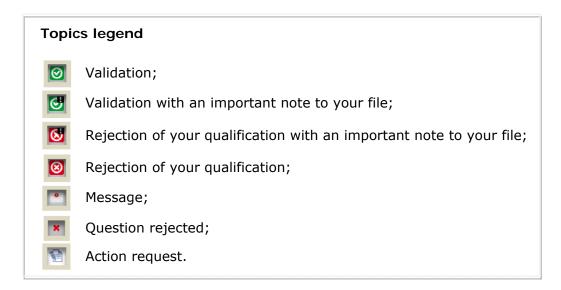
- 2.7 **Navigation carousel:** click to access different Cognibox sections (*Cognibox Contractors, Cognibox GC, My authorizations, My profile*).
  - **N.B.**: The **Navigation** menu (*upper right corner*) has the same sections as the carousel + *Home* and *Logout*.
- 2.8 **Launch Cognibox Contractors**: click to access software functions (*Qualification, Employees, Work (ASET)*) (see sections 5 to 13).
- 2.9 Message display area (Cognibox activities and related news) (see section 3).



## 3. Display zone

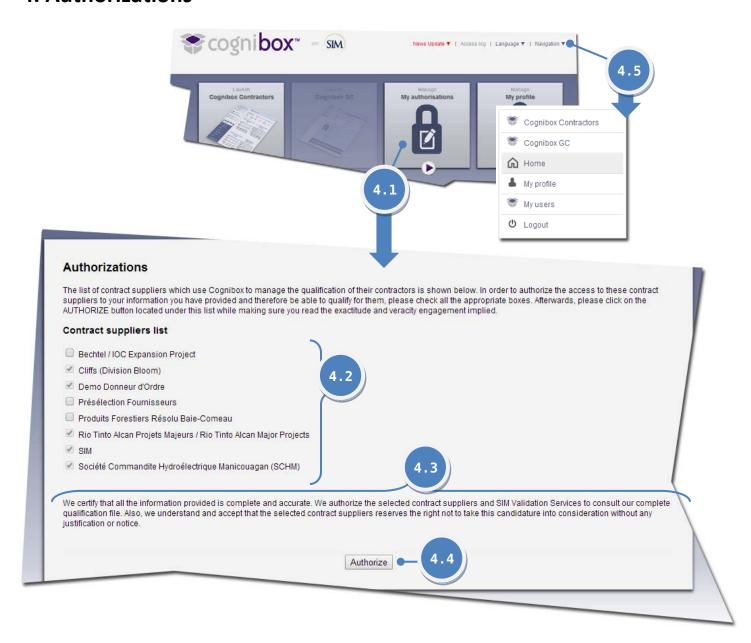


- 3.1 Display area for activities and news related to Cognibox (maximum of 3 messages displayed):
  - Comments regarding documents and qualification;
  - · Application rejections and validations;
  - Rejected documents.
- 3.2 **Yellow marker**: indicates new message.
- 3.3 **Mark as read**: click to mark all messages as read (with no yellow stripe and counter reset to zero).
- 3.4 **Date in red**: indicates messages of the day.
- 3.5 **Full list**: click to display all messages.





## 4. Authorizations



- 4.1 **Manage my authorizations**: click to manage the list of contract suppliers to whom you have given authorization to view your information.
- 4.2 **List of contract suppliers** with whom you are registered. Select those to whom you want to grant authorization to access your information.
- 4.3 After reading **Pledge of Accuracy text** ... <u>it is **VERY IMPORTANT** to understand the implication of this pledge: to provide false data or documents results in the automatic exclusion of the offending contractor by the contract supplier.</u>
- 4.4 **Authorize**: click to save the information.
- 4.5 Navigation Menu: click to open the menu and browse within the application (see 2.7).



## 5. Identification

\* The **Identification** tab must be completed first.

N.B.: This tab must be completed in full for the contract supplier to consider your application.

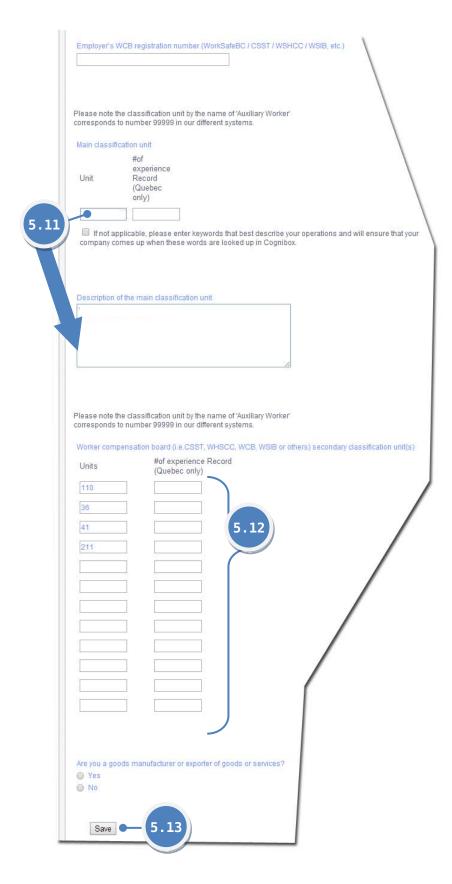


- 5.1 **Navigation Menu**: click to access designated Cognibox areas (*Cognibox Contractors, Cognibox GC, Home, My authorizations, My profile*) and leave the current session (*Logout*).
- 5.2 **Language**: click to select the language of the interface display.
- 5.3 **News Update**: downloadable documents in PDF format containing news about Cognibox. **N.B.**: *News written in red indicate a new release that the user has not read.*
- 5.4 **Required**: indicates mandatory information.
- 5.5 Qualification Status: click to view this report (see Appendix I).
- 5.6 **Print guestionnaire**: click to print the complete guestionnaire.
- 5.7 Employees (ST): click to view employee OSH training (see section 10).
- 5.8 Works (ASET): click to manage your ASET and access work permits (see sections 11 and 12).



- From the list, select the category that best describes your business. You may only select one.
- 5.10 If the category for your business is not included in the list, select other and enter it in the corresponding field.



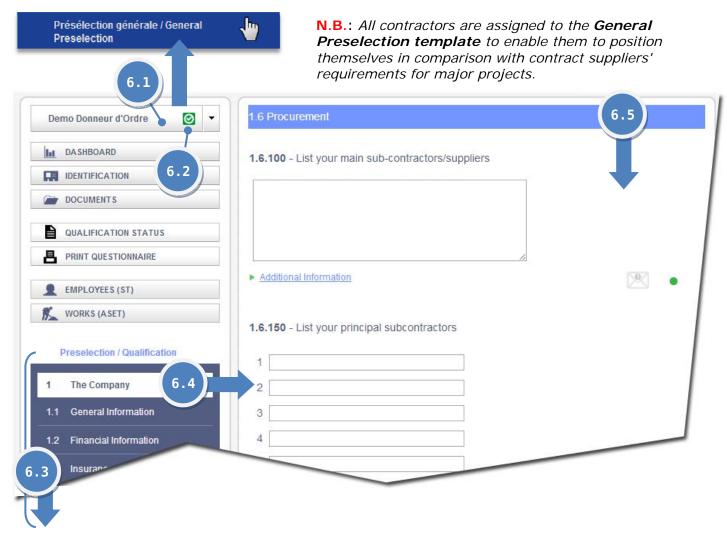


- 5.11 Entering your classification unit number will cause the description to be entered automatically in the dedicated field
  - **N.B.** if the description is not automatically entered, please contact Customer Service.
- 5.12 Entering secondary classification units.
  - N.B. Please do not enter N/A in these fields if the question does not apply to your business.
  - N.B. Classification units must have been entered here in order to answer question 4.3.2 (see section 7.5).
- 5.13 **Save**: click to save your information.



## 6. Qualification Form: Start

6.1 From the drop-down list, select the contract supplier for whom you wish to complete the **Preselection/Qualification Form.** 



- 6.2 **Coloured Indicator**: identifies the qualification status for the selected contract supplier (*green*: validated, **yellow**: pending, **red**: rejected).
- 6.3 The questionnaire will change according to the choice made in **section 6.1** (*the list varies according to the contract supplier selected; this is why the numbering may jump*).
- 6.4 Start the questionnaire by clicking the questions in section 1.
- 6.5 The **corresponding questions** are displayed in the right panel of the system.



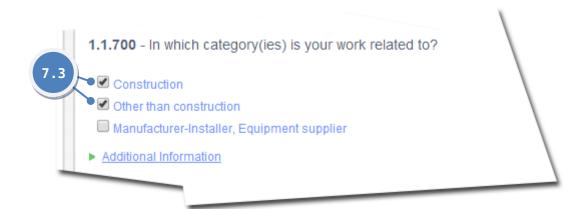
You must complete all the questions in each section requested by the contract supplier. If a question does not apply to your business, enter N/A for not applicable. <u>Be sure to click Save at the bottom of each page to avoid losing information when you change sections</u> (see example in section 7.4).



## 7. Qualification Form: Answer



- 7.1 Radio buttons: Allow only one selection
- 7.2 **Text box**: Enter or paste (Ctrl+V) desired text.

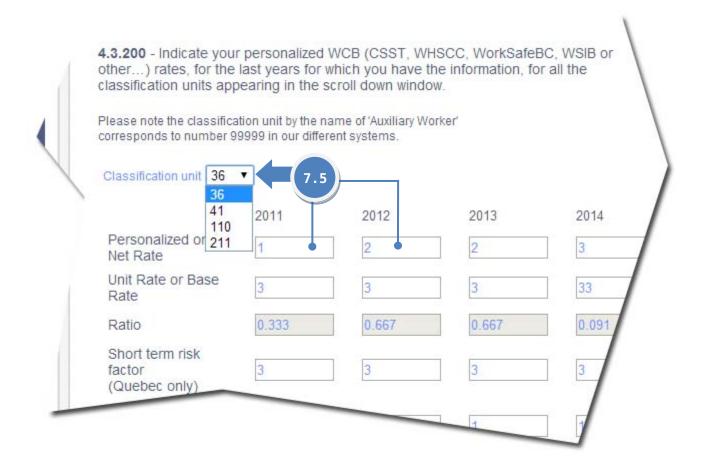


7.3 **Checkboxes**: Allow multiple selections.



7.4 **Save button**: be sure to click the **Save** button at the bottom of each page to avoid losing information when you change sections.





7.5 **Drop-down List and table**: select a **classification unit** from the drop-down list and enter the corresponding data in the adjacent table. Repeat the operation for the other units for which you have information. When you move to a unit for which no data have yet been entered, the table becomes blank while keeping previously entered data in memory. However, be sure to click the **Save** button at the end of the session to ensure all your changes are saved. *It is very important* to fill in all fields and all years.

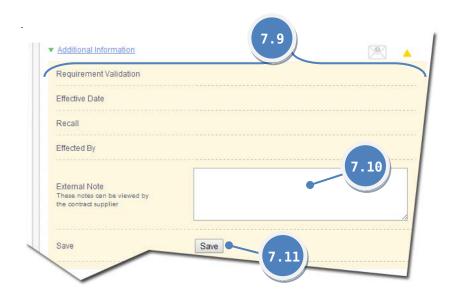
**N.B.**: The units must have been entered previously in the **Identification** section in order to complete this question (**see section 5.12**).





- 7.6 **Validation Indicator** showing the validation status of the corresponding question:

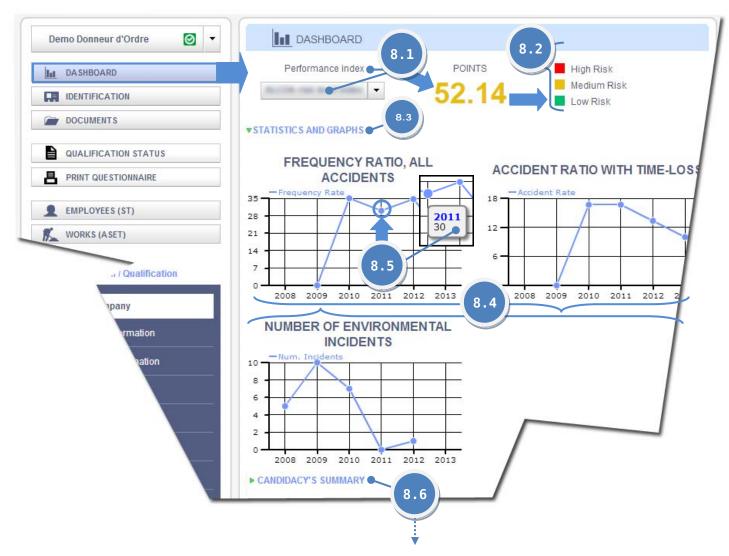
  ▲ Pending validation Validated Rejected
- 7.7 **Message indicator**: will turn green when there is a message available for this question.
- 7.8 **Additional information**: click to open the information area and access messages.
  - N.B. This feature is not displayed in the General Preselection template.
- 7.9 **Validation information**: presentation area for validation information issued by a contract supplier for each question on the form.



- 7.10 Input area for **notes** to or messages from the contract supplier.
- 7.11 **Save**: click to save the validation.

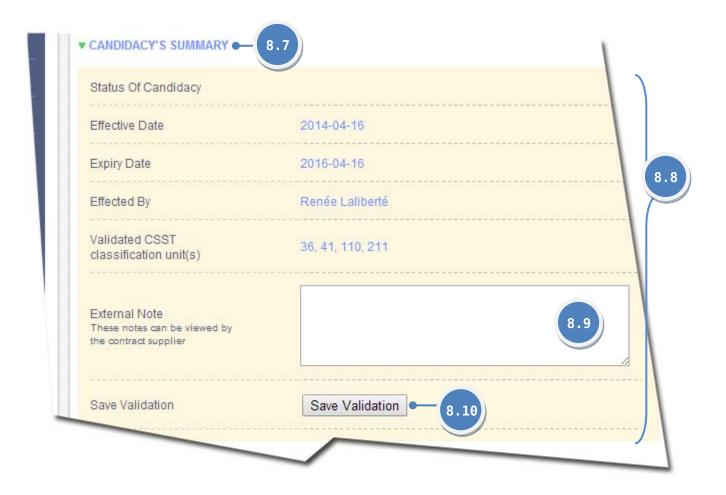


## 8. Dashboard



- 8.1 **Perspective**: select a perspective for which you want to know your score.
- 8.2 **Validation status**: the legend shows, according to the score colour, the validation status for the selected view.
- 8.3 **Statistics and graphs**: click to open the results and figures area (*click again to close*).
- 8.4 **Graphic presentation** of results in accordance with the data you submitted.
- 8.5 **Value of a point**: position the mouse over a graph point to see the value.
- 8.6 Candidacy's summary: click to view the data (see sections 8.7 to 8.10).

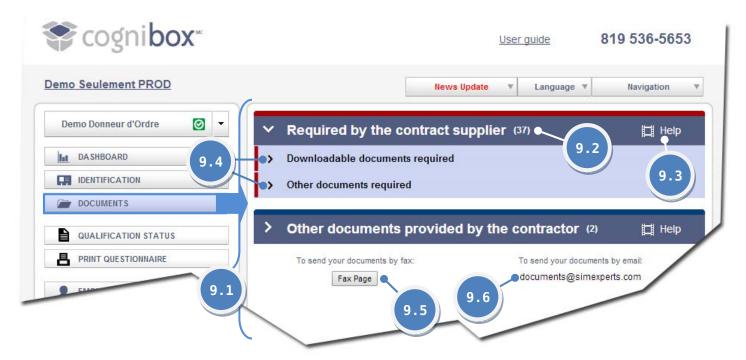




- 8.7 **Candidacy's summary:** click to open the results area (*click again to close*).
- 8.8 **Summary area**: your **application** results corresponding to the requirements of the contract supplier selected in **section 6.1**.
- 8.9 Input area for **external notes** for, or to display notes from, the contract supplier.
- 8.10 Save Validation: click to save your data.

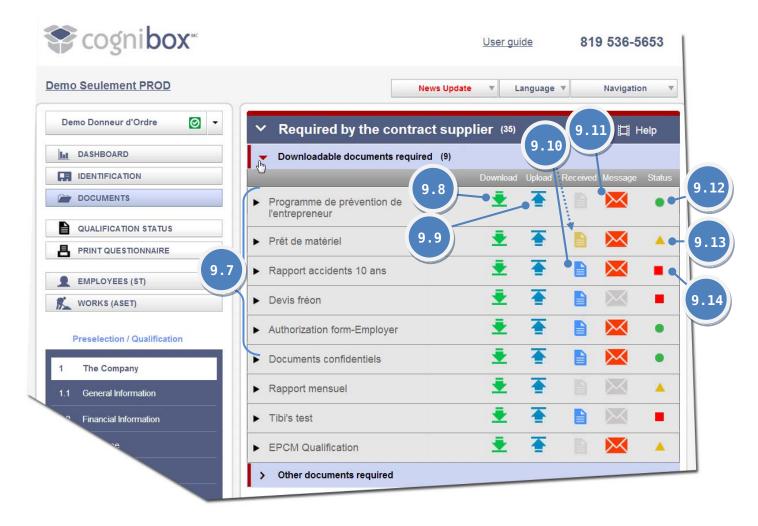


#### 9. Documents



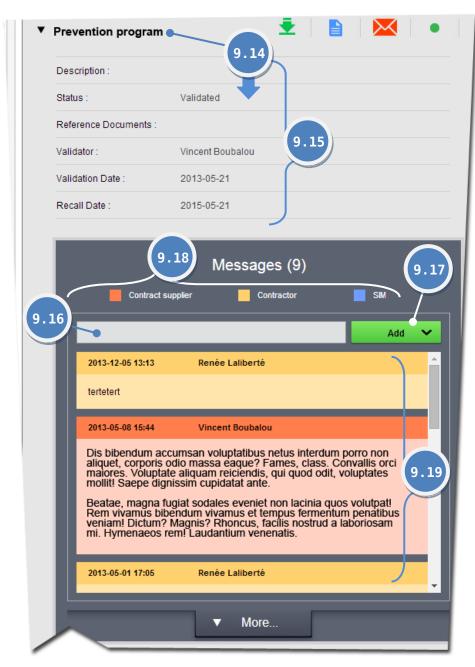
- 9.1 **Documents** section.
- 9.2 **Numerical indicator**: indicates the total number of documents to provide to the contract supplier.
- 9.3 **Help**: click to obtain support, in video format, regarding the operations of the Documents section.
- 9.4 **Arrow icon**: click to open the *downloadable documents to provide* and *other documents to provide* sections (see sections 9.7 to 9.14).
- 9.5 **Fax page**: click to display the list of documents; from the list, select the documents you wish to send to SIM; then print this list to use as the fax (or email) cover page for your shipment.
- 9.6 **Email address** where you must send your documents so they can be processed.





- 9.7 **List** of documents.
- 9.8 **Download** indicator: indicates the presence of a document to be downloaded, after which the document should be printed, filled in, signed and then returned to SIM.
- 9.9 **Upload** indicator: click on this icon to upload your documents once they are filled and signed.
- 9.10 **Received** indicator: indicates that the document has been received by SIM. The icon will remain yellow until the documents are approved by SIM. At that moment, the icon will turn blue and the Contract Supplier will be able to visualize your documents.
- 9.11 **Message** indicator: indicates a message left during validation OR a message for the contract supplier.
- 9.12 **Green validated** indicator: indicates a document validated by the contract supplier.
- 9.13 **Yellow Pending** indicator: indicates that the document validation is pending (or SIM is waiting for the document).
- 9.14 Red rejected indicator: indicates a document rejected by the contract supplier.





- 9.15 Click the **document**name to view the **details**of the corresponding
  document (*click again to close*).
- 9.16 **Detailed** document information.
- 9.17 **Input field**: enter messages in the input field.
- 9.18 **Add**: click to add the new message.
- 9.19 **Legend:** the colours correspond to the three possible types of message authors.
- 9.20 **Message box**: The message is coloured based on the author type. The message header contains the date of creation and the author name.

N. B.: Messages cannot be deleted and are saved as history.



## 10. Employees

The employees' management interface enables you to view the status of the trainings taken by the employees of the selected business unit.



- 10.1 Corporate Hierarchy: click to expand hierarchical list.
- 10.2 Select the **business unit** whose list of employees you want to view.
- 10.3 Select a **site** for the selected business unit.
- 10.4 Employees list.
- 10.5 **Selected** employee.
- 10.6 **List of courses** taken by the selected employee. **Expired courses** are displayed with the expiration date in **red**.
- 10.7 Click the **columns' title** to sort the list according to title.
- 10.8 Filters: drop-down menu and radio buttons to filter the courses display.

**All contract suppliers** (default): expiration dates listed are standard. **Selected contract suppliers**: only courses recognized by the selected contract supplier will appear in the report. Expiration dates are adjusted in accordance with the validity recognized by the contract supplier.

10.9 **Reports**: click to generate certification status reports (see sections 10.14 to 10.17).



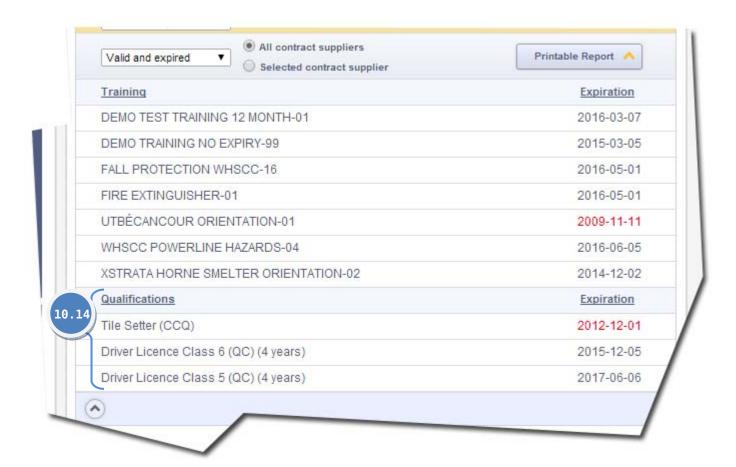
10.10 Printable report: click to print a report.

10.11 **Display filters**: accurately select report data to display or print.

**Full record**: complete list of the courses taken by the employee. For example, if the employee has taken the same course five times, information for each of these training activities will be included in the report. .

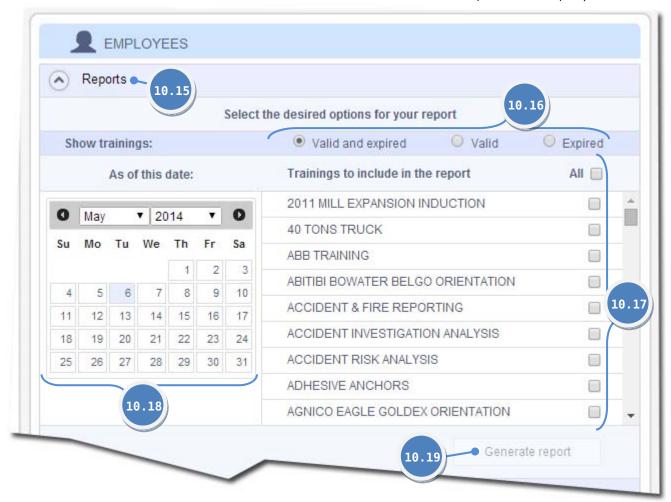
Current status: all courses shown in the list under the selected employee will be included in the report.

- 10.12 **Display Report**: click to generate the report.
- 10.13 **X**: click to close the report generator.



10.14 **Professional qualifications**: list of professional qualifications of the selected employee.



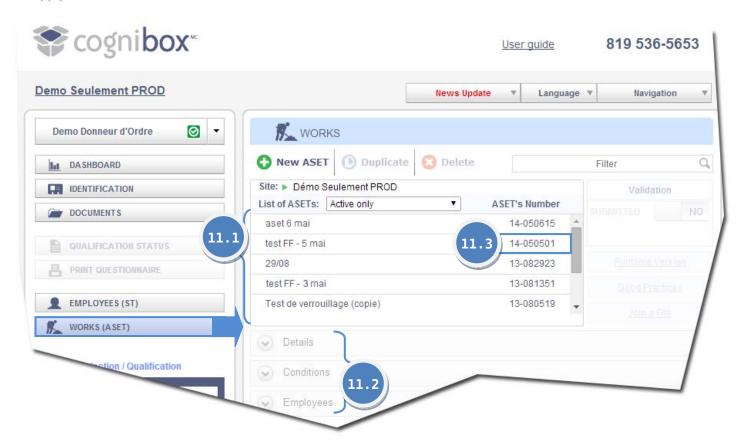


- 10.15 **Reports**: click to open the report section.
- 10.16 **Course status**: select the course status for which you want to generate a report.
- 10.17 **List of courses**: select the courses for which you want to generate a report.
- 10.18 Calendar: select a date for which you want to know the status of the selected courses.
- 10.19 **General report**: click to generate a **report in** .**PDF format** that corresponds to the selected above selections.



# 11. Work (ASET)

The work management interface enables you to know the details relating to completed or upcoming work. It also provides all the tools required for management of new or upcoming ASETs (safety and environmental task analysis). Furthermore, because not all contract suppliers use the "Work (ASET)" section, this section may not apply to some contractors.



- 11.1 **List of ASETs**: click an item in the list to enable the options. When an item is selected, the corresponding ASET Details section is displayed (see section 11.5 and the following). Shaded text indicates an ASET that has been archived. Archived ASETs can be viewed but not modified; however, they can be duplicated (and the copies can be modified).
- 11.2 **Details, Conditions, Employees** sections: click a section to view the descriptive elements of the ASET.
- 11.3 **ASET number**: this is decoded as follows:









- a. Year created
- **b**. Month created
- c. Day created
- d. Number of ASETs created on this date



#### a. Work: Details



- 11.4 Drop-down menu: select the type of ASET you want to display.
   N.B.: By default, only active ASETs are displayed.
- 11.5 **ASET's name**: click to open the **Details** section.
- 11.6 Display area for the **Details** of the selected ASET.
- 11.7 **New ASET**: click to create a new ASET (see section 12).
- 11.8 **Duplicate**: click to copy the selected ASET.
- 11.9 **Delete**: click to delete the selected ASET.

**N.B.**: An ASET that has been locked by a contract supplier cannot be deleted.

- 11.10 **Filter**: enter an ASET name or number to filter the list of ASETs in the display zone.
- 11.11 **Validation status**: If "locked" is displayed under the "submitted" label, the ASET has been approved by the contract supplier and cannot be modified. *If a change is required, please contact your project manager.*

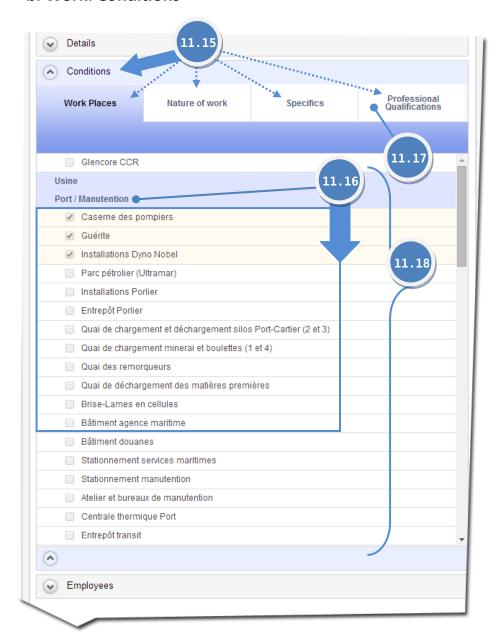
**N.B.:** ASET **Submitted** (Yes): it can be viewed and modified by the recipient.

- 11.12 Printable version: click to display a printable version of the work permit associated to this ASET.
- 11.13 **Good Practices**: click to display the good practices associated to this ASET.
- 11.14 **Join a file**: click to attach an item to the ASET (e.g., photo, PDF, Word document, etc.).

**N.B.**: The ASET must be saved before attaching an item to it.



#### b. Work: Conditions



N.B.: The Conditions section will only be displayed if the ASET name, contact names and their email address (contractor and contract supplier) fields have been filled in the in the Details section and then saved.

11.15 **Conditions**: click each tab (*Workplaces, Type of work, etc.*) to display the corresponding list of items.

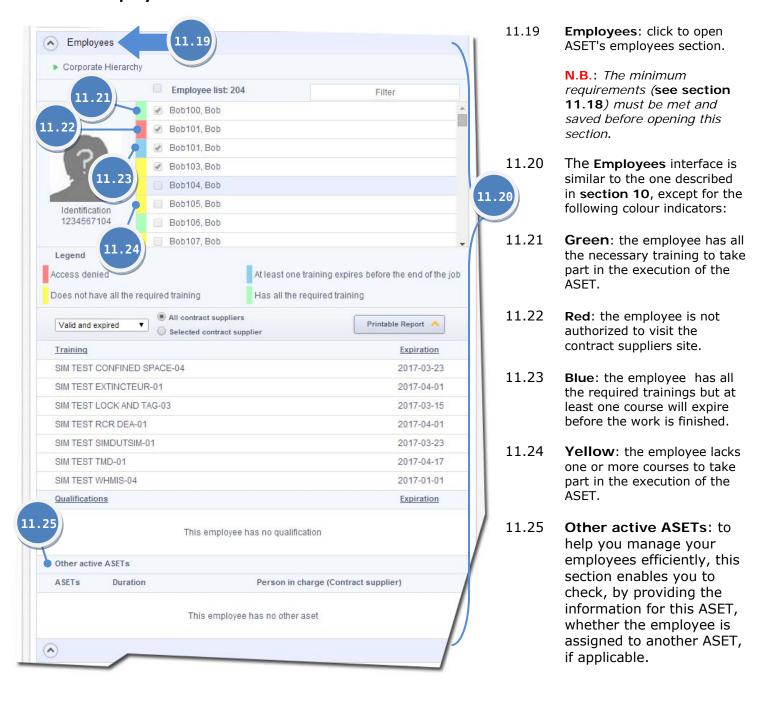
N.B.: The list of the Type of Nature of work and Specifics tabs are the same type; that is, lists of items to check.

- 11.16 ... While the checkboxes for the Work Places tab are nested in a sub-menu: click an item to display the corresponding list of items to be selected (click the main item again to close the list).
- 11.17 **Professional Qualifications** requires a number to be added to the requested qualifications.
- 11.18 **List of items** of the selected tab.

N.B.: In order to continue and be able to access the Employees section, at least 1 Work Place must be selected.



#### c. Work: Employees





#### d. Work: ASET

So that interested parties may consult their file, an email message is sent to both parties (contractor and contract supplier) when 1) an ASET is submitted; 2) a submitted ASET is modified; 3) an ASET is locked.

Objet : Cognibox - ASET 14-012111 « Test 21 janv. - IE8 »

English version below.

S'il vous plaît ne pas répondre à ce courriel.

Bonjour,

Cette alerte automatisée vous a été envoyée parce que l'ASET 14-012111 « Test 21 janv. - IE8 », impliquant le donneur d'ordres Demo Donneur d'Ordre et l'entrepreneur Demo Seulement PROD, a été verrouillée (aucune possibilité d'y apporter des changements, sauf de la part du donneur d'ordres). Veuillez vous connecter à Cognibox dans la section Travaux pour prendre connaissance de sa version finale: http://www.cognibox.com

Pour toute question, veuillez contacter le service à la clientèle au 819-536-5653.

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Please do not reply to this email.

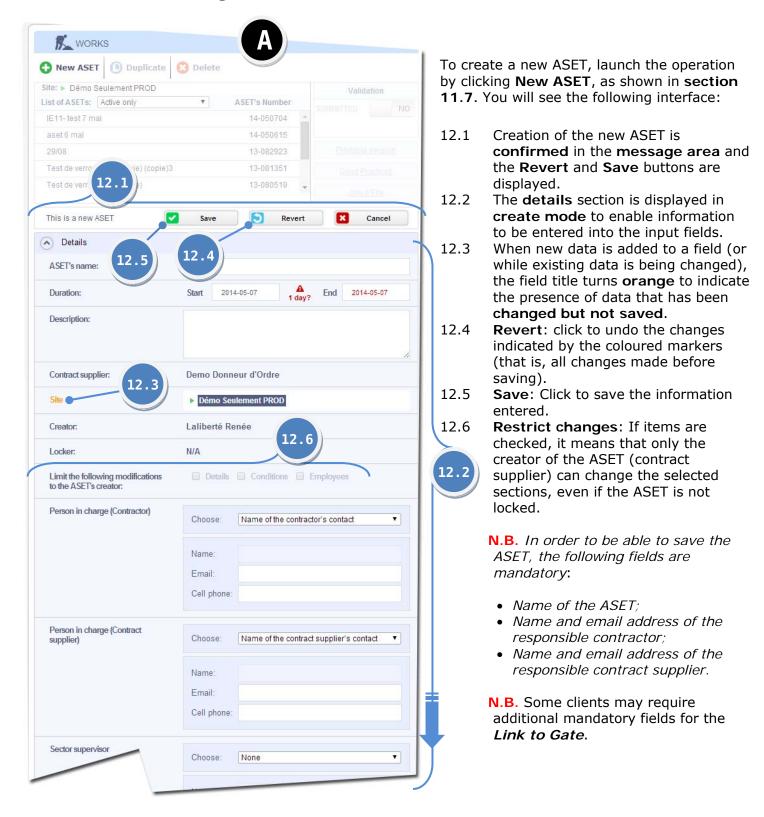
Greetings,

This automated alert has been sent because the ASET 14-012111 « Test 21 janv. - IE8 », involving the contract supplier Demo Donneur d'Ordre and the contractor Demo Seulement PROD has been locked (no changes can be made except by the contract supplier). Please connect to the Cognibox Works section to view the final version: http://www.cognibox.com

For any questions, please contact customer service at 819-536-5653.



## 12. Work: Creating a new ASET

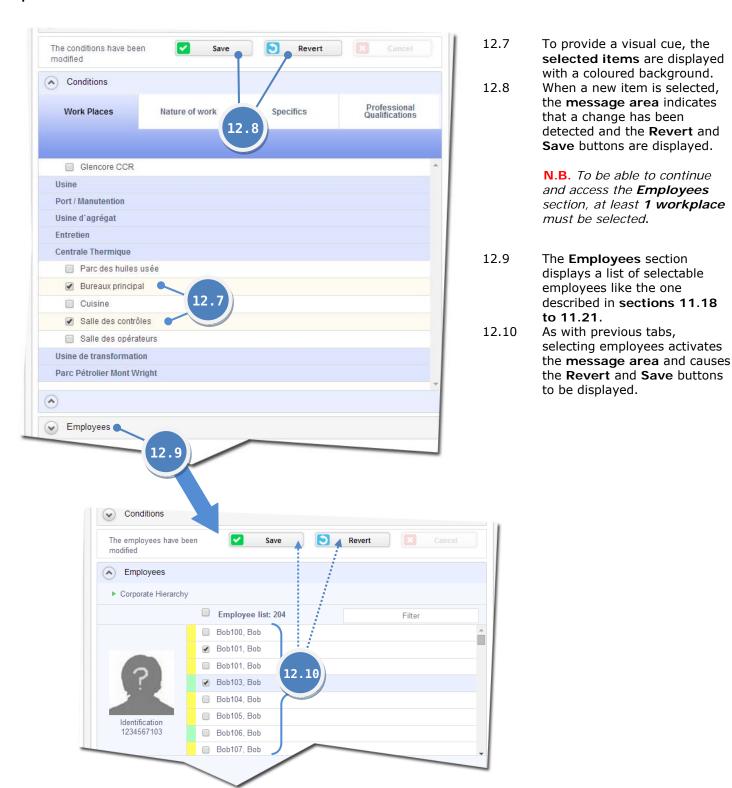








The Conditions section displays lists of multiple selections under four category tabs: Workplaces, Nature of work, Specifics and Professional Qualifications.





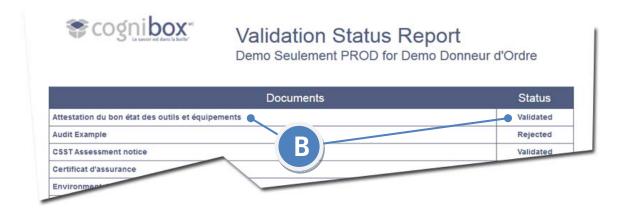
## **Appendix I: Validation Status Report**

With Cognibox PO (v3), users can now view a report that shows the validation status of their contract supplier applications within the qualification files.

(A) To view a report, click Qualification Status in a qualification file. (See section 5.5):



(B) Document status (validated, rejected, pending):





(C) Percentage of validation completion for each section:

Section	Title	% Validated
1	The Company	16
3	Human Ressources	9
4	Health/Safety	27
4	Health/Safety	2

(D) Status of each question (Pending, Validated, Rejected):

Section	Question	Answered	Status
1.1.100	List your 5 major customers	Yes	Non validatable
1.1.200	Business Number • D	Yes	Non validatable
1.1.400	while naming the issuing body.	No	Non

(E) External notes related to the questions:

1.1.400	If other certifications, identify them while naming the issuing body.	No	Non validatable
1.1.530	Since when?	Yes	Non validatable
	Public note: Test 12		<<<
35	Explain:	No	Non validatable